Chad Koslovsky

Enterprise Support Engineer | APIs & AI Workflows

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Interactive resume and work: https://openrouter.koslovsky.xyz/

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Summary

Support engineer who owns customer-facing incidents from the first report through diagnosis, escalation and follow-up. Built TypeScript applications and authenticated AI tool integrations; supported production services and developed diagnostics for other operators.

Skills

- OAuth, OIDC
- TypeScript, Node.js, PostgreSQL
- Monitoring, diagnostics
- MCP

Professional Experience

Founder / Product Engineer / Systems Lead

Technomancy IT LLC

Present

- Build and support customer-facing TypeScript and Node.js applications. Troubleshoot application, API authentication and deployment issues for managed clients.
- Built authenticated MCP tool integrations and a model-backed meeting brief with human review of generated output.

Senior Systems Engineer / Datacenter Architect

Front Range Internet Inc.

2015 - 2020

- Ran NOC operations and handled engineering escalations for hosting and colocation customers. Built repeatable diagnostics for operators investigating live issues.
- Maintained production web and billing software and worked across billing and ticketing integrations.

Systems / Software Engineer

Office Evolution

2014 - 2015

- Built Node.js network provisioning and a front-desk web tool for Wi-Fi password resets and troubleshooting.

Network & Systems Engineer

PlumChoice / Everon

2012 - 2014

- Built diagnostics and resolved client endpoint, network and systems issues for a managed services provider.

Infrastructure and Systems Focal

IBM

2010 - 2012

- Wrote Perl, Bash, VBA and PHP automation for enterprise support. Built an internal backup tool to reduce licensing costs.

Selected Projects

ProofMark | Document preparation and signing

Completed client contribution

- Worked across a React and Next.js signing interface, APIs, and document workflow state, including recipient routing, verification and audit history.

Technomancy IT | Support tooling and AI workflows

Technomancy IT · own practice

- Built a TypeScript/PostgreSQL support platform and used authenticated MCP connections for access-controlled tool integrations.
- Built a model-backed meeting brief that turns transcripts into draft summaries, decisions and action items for people to review.

NuPrice | Customer-facing application and support

Long-term client engagement

2019 - 2021

- Built and operated a marketplace repricing app that ingested competitor data and applied customer rules. Owned technical operations, billing and support.

Education

Front Range Community College

Computer Science coursework

2011 - 2013

Certifications and Training

CompTIA A+ | CompTIA | Earned

CompTIA Network+ | CompTIA | Earned

Additional training: Anthropic, AWS, Udemy

Project Links

ProofMark product website: https://proofmark.net/