Chad Koslovsky

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View my resume and work: https://openrouter.koslovsky.xyz/

Enterprise Support Engineer (West Coast) | OpenRouter

Cover letter

Hi OpenRouter team,

The part of your role that interests me is figuring out where the failure actually starts. A developer can see one bad response while the problem lives in their request, an authentication boundary, the platform or a provider. I like taking a report that sounds vague, finding the smallest thing that reproduces it, and writing down what the next person needs to know.

I learned that at Front Range Internet, where I ran NOC operations and handled the issues operators couldn't resolve. I built diagnostics they could reuse, maintained web and billing software, and worked on the integration between billing and ticketing. At Technomancy IT I still own both sides of that work: I build TypeScript applications and answer when something breaks. I've also built authenticated MCP integrations and a model-backed meeting brief with a review step, so I enjoy working through what an AI system did and what can actually be verified.

I'd bring that habit to supporting OpenRouter's enterprise users: keep the customer informed, distinguish the failure boundary from the symptom, and turn recurring cases into something the next engineer can use.

Thanks,
Chad